

Alabama Department of Mental Health
Psychiatry Services
RFP 2021-24 Q&A

1. Must all MD providers be board certified? **NO**
2. Would you accept Psychiatric NP/ PA candidates as well? If so, do you require board certification? **YES, BUT NOT AS A SUBSTITUTE FOR A PSYCHIATRIST**
3. If you accept NP's and PA's do you have an MD onsite that will participate in a collaboration agreement or must the vendor supply the MD oversight? **MD ON SITE WILL BE COLLABORATING PHYSICAN**
4. Who would be reviewing and interviewing candidates? **FACILITY DIRECTOR AND CLINICAL DIRECTOR**
5. Is there a name clear process? **N/A**
6. What is the credentialing timeline? Does that timeline vary by facility? **3 MONTHS**
7. Can we license for any openings? **N/A**
8. What kind of patient populations i.e. Child, Adult etc.? **ADULT FORENSIC POPULATION**
9. Is it part time or full time? **PART TIME**
10. What specific record of past performance would you like to see included? **CREDENTIALAL SECTION AND SCOPE OF WORK SECTION ON THE RFP**
11. What percentage of positions would be onsite versus telemedicine? **UNSURE**
12. Do you possess any telehealth equipment or utilize a specific platform for video conferencing? **YES**
13. Are there current permanent staff that would also perform telehealth? **NO**
14. Do you currently utilize an electronic medical record? **NO** If so, will this be accessible to the vendor or do you need a separate EHR? **YES**
15. Does the EMR allow for e-prescribing? **NO** Do you have a fob/token system for Scheduled drugs? **NO**
16. If you are a paper system, how will the chart and supporting documents be sent to the provider? **THE ARE FAXED WHEN PROVIDER IS TELEPSYCHIATRY**
17. If on paper- does the provider have to keep a copy of all progress notes? **NO**
18. What other clinical staff will be available to assist the provider either onsite or via telemedicine? **FORENSIC TECHNICAN**
19. On average, how many patients will be seen per day? **2-4**
20. What percentage of your patients are non-English speaking? **1%**
21. How are you currently handling interpreter services? **CONTRACT SHARED WITH BRYCE**
22. Will the provider be compensated for patient no shows, regardless of the reason, as long as it is not at the fault of the vendor? **NO**
23. What is the level of acuity among your population and what are your top 5 most treated diagnosis? **HIGH ACUTE- PSYCHOSIS, SCZHIPRONIA, BIPOLAR**
24. What are your current challenges and obstacles in meeting your staffing goals for this project? **NO APPLICANTS**

25. How robust is the onsite technology team and will they have an active role in this project, or will the Vendor be responsible for all technological support? WE WILL PROVIDE
TECHNOLOGICAL SUPPORT
26. Is there an hourly rate range we should stay within? Should our rates be all inclusive of travel? NO
27. What is the current per diem rate incurred for travel for state employees? .585
28. Scope of Work section B discusses after- hours calls. Is there a on call rate range we should stay within? WILL ACCEPT A DIFFERENT RATE FOR AFTER HOURS CALLS
29. If selected, how long will this contract be in place? 2 YEARS
30. Will being awarded this contract allow us to work with all of the state hospitals for needs?
IE: Taylor Hardin, Bryce Hospital, Mary Starke Harper ... YES
31. Will this be awarded to multiple vendors or just one? ONE
32. Once selected, would the interview process be onsite or remote? EITHER